



### **Tyler Riley**

*Comfort Consultant,  
Holtzople Heating & Air Conditioning*

I'm a comfort consultant for Holtzople Heating and Air Conditioning. I have been with Holtzople for 9+ years. I was previously a lead installation technician before becoming a comfort consultant. I have completed training for many different products including Trane, Mitsubishi, Daikin, and Goodman. I have also completed training for Aeroseal. I graduated from Harrisburg Area Community College with a certificate in HVAC. My goal as your comfort consultant is to design and provide a custom system that makes you comfortable in your home. I strive for 100% customer satisfaction. I look forward to working with you on customizing your home comfort system.

---

### **As a member of the Holtzople Heating & Air Conditioning team, I individually pledge that:**

- I will treat you, your family, and your home with the utmost respect.
- I will propose and design a system tailored to your family's energy savings, health, safety, and comfort needs.
- I am committed to your full satisfaction now and in the future.
- I will be your single point of responsibility to meet your needs before, during, and after your installation.
- Rather than achieving transactions, my ultimate goal is to build long-term relationships with my clients, so that you will feel comfortable recommending us to your friends and family.

---

### **What to expect with our in-home consultation**

- I will give you a call approximately 15 minutes prior to my arrival.
- Upon arrival, I will briefly discuss the scope of the work with you to ensure you have a clear understanding of your product.
- After discussing your needs, I will want to see the locations in and around your home where work will take place, then discuss the appropriate products for your project.
- I expect to be in your home for about 1.5 to 2 hours. Please let me know if that is an issue, and we can work out another timeline.

---

I, along with the Holtzople team, appreciate the opportunity to provide a proposal for your project and thank you for your time. I also encourage you to evaluate our proposal and company as a whole against our competitors to ensure that the project you envision is on budget and surprise-free.



### We offer financing options including...

- Competitive interest rates when you take advantage of special terms
- Convenient monthly payments that fit your budget
- Revolving line of credit that you can use over and over
- Easy-to-use online account management and bill pay

For more information, visit: <https://holtzople.com/resources/financing/>

---

### Why we use digital gauges

Improper charging of air conditioning units will reduce their efficiency performance. "A 20% undercharge resulted in a 21% reduction in SEER while a 20% overcharge produced an 11% reduction in SEER."

*SOURCE: Texas A&M University, An Evaluation of Improper Refrigerant Charge on the Performance of a Split System Air Conditioner with Capillary Tube Expansion*

---

### Why we use nitrogen during our installation

Using nitrogen during installation prevents oxidation from forming within your refrigeration lines that can lead to poor system performance. "It is good practice to purge an inert gas such as oxygen free nitrogen to prevent oxides (scale) forming on the inside of the pipe."

SOURCE:

[www2.epa.gov/sites/production/files/documents/RealZeroDesigningOutLeaks.pdf](http://www2.epa.gov/sites/production/files/documents/RealZeroDesigningOutLeaks.pdf)

Explanatory Video: [www.youtube.com/watch?v=Bpqxbc9Xq5Y](https://www.youtube.com/watch?v=Bpqxbc9Xq5Y)

---

**If you have any questions, please don't hesitate to reach out!**

*My contact information:*

**Tyler Riley**

**Email:** [tyler@holtzople.com](mailto:tyler@holtzople.com)

**Phone:** 240-285-7468

*For questions regarding your appointment, please call:*

**Melissa Smith**

Sales Coordinator/Comfort Consultant

**Phone:** 301-898-3493 ext. 105

**[holtzople.com](http://holtzople.com) | 866-500-4328**